EOS and EOL Announcement

Patton SmartWare Software R3.20

Introduction

Patton announces the end-of-life and end-of-sale dates for SmartWare R3.20. This document details the release milestones, their meaning and the date they are effective. It applies to all software published that is part of SmartWare R3.20 – this includes firmware versions for all products supported by SmartWare R3.20 and all SmartWare R3.20 firmware builds created over time.

The SmartWare Software Release Concept dictates the life cycle of all SmartWare software releases.

This document is published on upgrades.patton.com.

Milestones and Dates for SmartWare R3.20

Milestone	State Description	Date
EOS End of Sale	The Release is still available for download to all customers, but only critical bug fixes are integrated. Builds are only published if a critical bug fix requires it.	February 28, 2007
EOE End of Engineering	No engineering changes are made on the Release. Support is still provided, and customers are helped to migrate to the next Maintenance Release. No Builds are published anymore for this Release.	August 30, 2007
EOL End of Life	The Release is not publicly accessible anymore, no support is provided.	February 28,2008

Migration Options

The recommended replacement for SmartWare R3.20 is SmartWare R3.21. Please refer to the document "SmartWare Migration Notes – R3.20 to R3.21" available on upgrades.patton.com for more details.

Please note that the following products are not supported by SmartWare R3.21 anymore: SN1200, SN1400, SN2300.

Additional Help, Questions

For additional help or any questions, please contact Patton or Patton-Inalp Technical Support at:
USA: support@patton.com, **+1-301-975-1007** Monday-Friday, 8:00AM to 5:00PM EST

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